



*InForm*  
**voice**



# InForm Voice is a Unified Communications Platform that Brings Together the Best Tools and Technology for a Truly Competitive Advantage.



## At a Glance

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- A single, powerful solution that combines innovative IP telephony, Unified Communications (UC), mobility, and collaboration on a software-based services platform
- A rich, consistent user experience that streamlines business collaboration
- Adaptive feature-rich clients that operate consistently across smartphones, tablets and desktops
- Offers fully integrated communications with intelligent call handling
- Multimedia collaboration (audio, video and web) allows screen and file sharing plus more in virtual meetings
- Operates across premises, hybrid or cloud environments
- Certified by JITC (Joint Interoperability Task Command) - meets the most stringent security and interoperability requirements of the U.S. Department of Defense (DoD)
- Easy migration from NEC hardware solutions

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InForm Voice allows employees to connect from any location, on virtually any device, and collaborate with colleagues, customers and partners. Organizations can tailor communications to their specific business needs and leverage unmatched flexibility, reliability and scalability to stay competitive. InForm Voice simply redefines the way a business and individuals communicate.

# InForm Voice

## Feature Rich Platform

InForm Voice is a single software application that provides an organization with:

- IP-PBX
- Voice features
- Voicemail
- Unified Messaging
- Unified Communications (UC)
- Collaboration tools
- Mobility options
- Voice/video/web conferencing
- ACD

- Call recording
- SIP services
- Business continuity
- Services-Oriented Architecture
- Web services support
- Comprehensive management tools to administer it all.

It also integrates with Microsoft® Exchange® and Active Directory® to provide a powerful, fully-featured unified communications solution for enhanced efficiency and productivity.

## Communications Simplified

Besides rich telephony and call control functionality:

## Personal Device Integration

InForm Voice optimizes workforce productivity by offering integration with smartphones, tablets and desktops. All users can selectively utilize audio, video, screen sharing, document presentation, file sharing, remote control, co-browsing, voting/polling, and more.

InForm Voice's promotes collaboration with its simplicity.



- Improve competitiveness
- Increase productivity
- Lower cost
- Boost agility



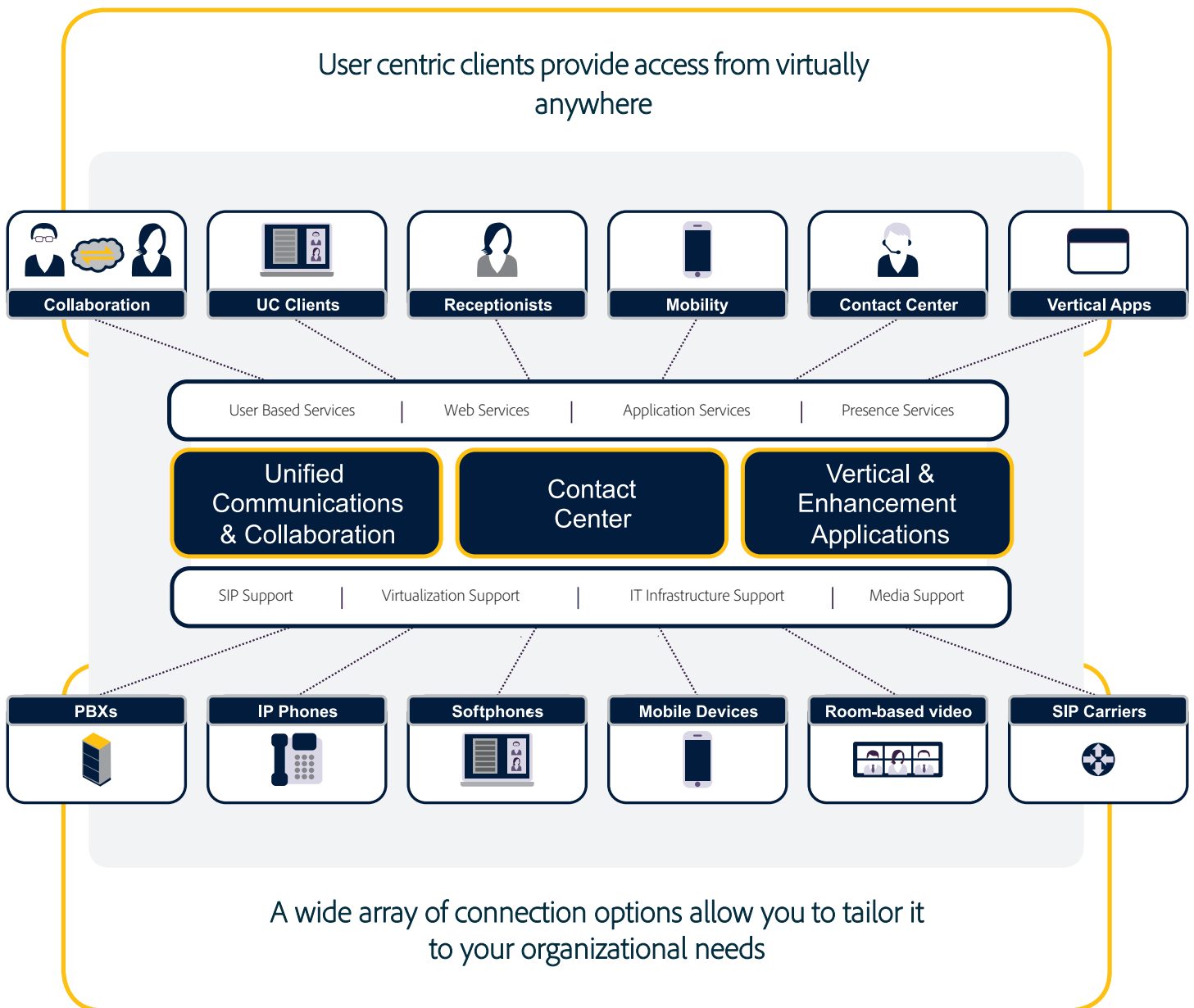
- Reduce costs and ease management
- Improve security
- Better end user service



- Reach the right person
- Share information seamlessly
- Communicate when and where I want
- Use my own device

# InForm Voice provides a complete suite of Unified Communications & Collaboration with applications

As a standards-based solution, InForm Voice can run on general purpose servers of your choice alongside other mission-critical applications on a network as well as on any existing network infrastructure.



# InForm Voice goes beyond one Application

## Comprehensive UC&C

Through built in features and strong partnerships, InForm Voice can meet every clients unique needs.

**Online Smart Directories** offer a strong search utility of all users within the enterprise.

**User Centric Communication** based around the user and not the device. A single phone number connects a user to all their devices

**MS Office Outlook® Integration** synchronizes meeting calendars and contact groups with click-to-dial capability.

**Audio Conferencing** enables users to set-up multi-party conferences quickly.



- **Instant Messaging/Chat** enables quick, efficient communication.
- **Dial-Out Conferencing and Mass Notification** enhances customer safety and security.
- **Interactive Voice Response** enables callers to retrieve information automatically.
- **Automated Attendant** provides 24x7 call routing using DTMF.
- **Interactive Call Screening** is a virtual personal assistant, which announces a caller and lets users choose to accept, acknowledge or transfer the call.
- **InForm Voice's Softphone** allows employees to use their computers, smart devices and tablets to initiate/receive/forward calls.



- **Native Video Conferencing** easily set up video conferences using any device.
- **Collaboration** includes multiple-party video display, presentation/file sharing, white-boarding and remote controls.
- **Call Recording** can be done on-demand or using preset automation.



# Freedom to Move

## Mobile UC for Workers Anywhere

They can be at the office, between appointments, on business travel or working from home or in a cafe. InForm Voice's mobility solutions enable workers to stay connected and productive from any location.

- InForm Voice's softphone turns a PC into a virtual business telephone. It works remotely without a Virtual Private Network allowing travelers to take their phone extensions with them and work from any location.
- The UC Client works on a wide variety of mobile devices, tablets and laptops, to provide access to all features from any location at any time. Apple®, Windows® and Android® operating systems are supported.

- Call twinning extends a user's reach by configuring multiple devices to ring at the same time.
- InForm Voice has built in native mobility (for Fixed Mobile Convergence or other) providing on and off campus communications.



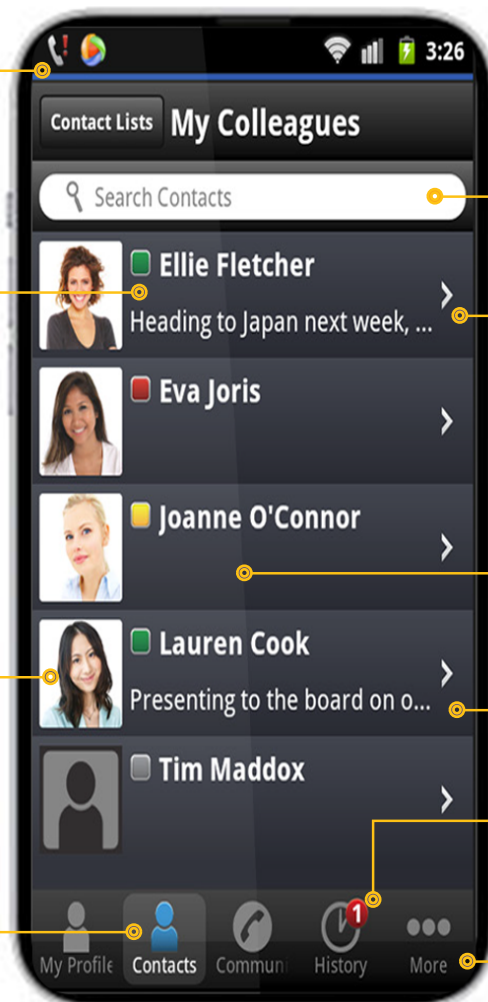
# The Feature Rich UC Client

Status notifications  
(Only on Android)

Presence

User or administrator  
configured images

Contact lists



Search for contacts

IM support

Call via your mobile or  
control a phone

140 Character message  
of the day

Call history

Dial pad & further options

# Innovation that Fits your IT Architecture

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Fully aligned with IT strategies



▮ Data Center Ready

▮ Integration with Web Services

